



XYTEX

CANADIAN ORDER PROCESS

STEP 1:

Head to your favorite donor's profile on xytex.com to place your order online at least **3 WEEKS BEFORE** your treatment.

STEP 2:

Review order details by checking your sales order, making sure the following info is correct:

- **First & Last Name (per your Health Card)**
- **DOB (MM/DD/YYYY): April 20th, 2021**
- **Donor Number & Number/Type of Vials**

Complete your Service Agreement via Docusign.

** Please make sure the person undergoing treatment is the one signing the agreement.*

STEP 3:

Before your order leaves our facility, we also need to know whether you'd like your vials:

1) Shipped to your clinic, along with the exact date they are needed there,

OR

2) If you'd like them to be stored with our partners at CAN-AM Cryo.

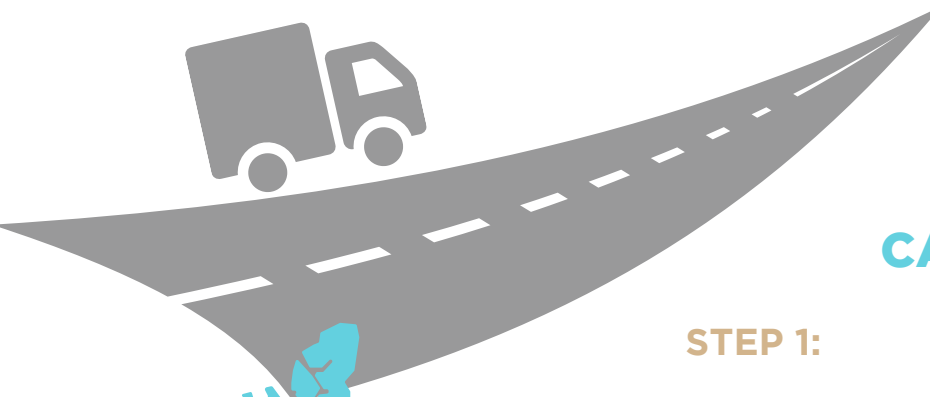
CAN-AM Cryo will send you their storage agreement to complete.

Due to Canadian regulations, vials sent to Canada must be sent to our 3rd party distributor, CAN-AM Cryo, and then sent to your clinic.

STEP 4:

Complete your payment in **USD**, and your vials will be on the way!

CAN-AM Cryo will communicate directly with your clinic to arrange shipment. For further details, contact CAN-AM Cryo: info@canamcryo.com or **1-888-245-3471**.



CAN-AM Cryo

Please allow
10-14 business days

from order completion
(forms signed and received, payment made)
to arrival at clinic.



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**Shipping delays may occur due to weather, hold ups via customs, or other factors beyond Xytex's control.*